



CRYSTALSTONES POOL OWNERS - 5 YEAR WARRANTY



Pool Owner: _____
Address: _____
City, State, Zip: _____
Telephone: _____

Applicator: _____
Address: _____
City, State, Zip: _____
Telephone: _____

Pool Builder: _____
Address: _____
City, State, Zip: _____

Date Pool Completed: _____
Finish: _____
Batch #: _____

LIMITATIONS

CLI warrants its product, CrystalStones, against failure for 5 years from the date of installation pursuant to terms below. Staining and/or hydration is not a manufacturer defect, therefore it is not covered under this warranty.

This warranty excludes damage due either directly or indirectly by an act of God, including any natural disasters such as hurricane, earthquake, tornado, flood, lightning, hail, fire or any abnormal deterioration due to any cause including and without limitation to plant or animal life.

This warranty is subject to the following terms and conditions each of which are mutually dependent with CLI's obligations.

This warranty must be accepted by the Pool Owner by signing in the space provided below. The warranty registration must be delivered to CLI by certified mail and the return receipt kept by the Pool Owner. Possession of the return receipt is a condition precedent to any claim under this warranty.

- 1. This warranty excludes damages due to workmanship or physical abuse of the pool.
2. Some loss of aggregate is expected, especially in a new application; this is not to be considered a failure.
3. Quartz and stone application techniques as well as pigment loss can result in variations of color, shade and appearance. Such variations are not product defects. These variations are one of the highlights of the CrystalStones finish.
4. CLI warrants the CrystalStones material only. CLI is not responsible for the labor cost of repair. If material is defective when shipped from CLI, then CLI's sole responsibility will be to provide such replacement material for the defective area only as is then manufactured by CLI, in such color as will most closely match the existing shade. Some cosmetic and color variation may result. (THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED. THERE IS NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.)
5. CLI will have ten (10) working days after written request from builder/applicator receipt of a claim for breach of this warranty within which to inspect the application site. Replacement material for the defective area will be delivered to the builder/applicator, freight prepaid. If the builder/applicator is more than 200 miles from CLI's nearest manufacturing plant the builder/applicator must include warranty material on their normal truck load orders. Replacement material for the defective area will be shipped as soon as practical via builder/applicator and/or CLI's truck but in any event within thirty (30) days.
6. Incidental and consequential costs, including but not limited to, water replacement, chemicals, and loss of use of the pool are not covered.
7. This warranty shall not cover damages to the CrystalStones pool finish, which have been abused physically, through lack of proper water chemistry balancing or other chemical abuses, or sanitation applications. Initial Start-ups should follow sound technical practices as specified by the National Plasterers Council (NPC) available at www.npconline.org. SEE REVERSE SIDE FOR POOL CARE INSTRUCTIONS.
8. Minor surface checking, cracks, minor cracks and cracks caused by structural damage or from draining the pool are excluded from this warranty.
9. Warranty is not valid unless this document is completed in full & signed and returned to CLI within thirty (30) days of application of CrystalStones material. WARRANTY REGISTRATION MUST BE SENT BY CERTIFIED MAIL AND RETURNED RECEIPT MUST BE RETAINED BY POOL OWNER.
10. Disputes under this agreement will be decided by binding arbitration in accordance with the Association of Pool & Spa Professionals (APSP). This warranty extends only to the pool owner identified above and is non-transferable.

The only obligation of CLI under this warranty is to deliver new material in substitution for that which was found to be defective. No other cost or expense, direct, collateral or incidental may be asserted under this warranty and all such claims are hereby waived by the Pool Owner. This warranty extends only to the Pool Owner as identified above and is non-transferable.

X _____
Homeowner

Date

C.L. INDUSTRIES, INC.
Attention: Product Warranty
PO BOX 490180
Leesburg, FL 34749

C.L. Industries
PO Box 490180 • Leesburg, FL 34749-0180
800/333-2660 • www.clindustries.com



POOL WATER CHEMISTRY

It is necessary for the longevity of the **CrystalStones** Series finishes, and as a condition of this warranty, that the following chemical parameters are maintained:

CL	1.0 – 3.0 ppm
pH	7.2 – 7.6
Total Alkalinity (TA)	80 – 120 ppm
Calcium Hardness (CH)	200 – 400 ppm
Cyanuric Acid	30 – 50 ppm
Sequest	12 ppm (tested once per month)
TDS	300 – 1500 ppm (non-salt pools)
Salt Level	2500 – 3500 ppm (salt pools)

In areas where calcium levels exceed normal parameters, alkalinity and pH adjustments are required. The initial fill water is the most important water that the pool will receive. The initial fill water must be tested, recorded and adjusted to the above parameters before it has an opportunity to affect the new **CrystalStones** Series finish.

The pool water must be maintained with the Langelier Saturation Index (LSI) 0.0 - + 0.3. This information is available through your local representative.

WARRANTY CLAIM PROCEDURES

To initiate a warranty claim notify C.L. Industries, Inc. at P.O. Box 490180, Leesburg, FL 34749-0180. Prior to an inspection, C.L. Industries, Inc. must receive by certified mail a brief note describing the complaint and photocopies (do NOT send the originals) of the following:

- Warranty as completed at time of application.
- Original "return receipt" as completed at time of application.
- Copies of monthly (or more frequent) results of water chemistry analysis done by a commercial water chemical retailer.
- Completed PIE (Pool Inspection and Evaluation) Form, available at <http://clindustries.com/docs/PIE.pdf>.

Upon receipt of the above, C.L. Industries, Inc. will schedule an inspection. Any replacement material will be shipped as described in paragraph 5 of this warranty.

C.L. Industries

PO Box 490180 • Leesburg, FL 34749-0180

800/333-2660 • www.clindustries.com