



SUNSTONE PEARL COMMERCIAL, POOL OWNERS - 15 YEAR LIMITED WARRANTY



Pool Owner: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Telephone: \_\_\_\_\_

Pool Builder: \_\_\_\_\_

[Contractor]

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Authorized Applicator: \_\_\_\_\_

[Subcontractor]

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Telephone: \_\_\_\_\_

Date Pool Completed: \_\_\_\_\_

Finish: \_\_\_\_\_

Batch #: \_\_\_\_\_

LIMITATIONS

CL Industries, Inc. (CLI) warrants its product SunStone Pearl against failure for fifteen (15) years from the date of installation pursuant to the terms below. Staining is not a manufacturer defect, therefore it is not covered under this warranty.

This warranty excludes damage due either directly or indirectly by an act of God, including any natural disasters such as hurricane, earthquake, tornado, flood, lightning, hail, fire or any abnormal deterioration due to any cause including and without limitation to plant or animal life.

This warranty is subject to the following terms and conditions each of which are mutually dependent with CLI's obligations.

NOTE: Implied warranties, including any warranty or merchantability, are limited to fifteen years, this is a limited warranty.

- 1. This warranty excludes damages due to workmanship or physical abuse of the pool.
2. Some loss of aggregate is expected, especially in a new application; this is not to be considered a failure.
3. Quartz, stone, application techniques and pigment loss can result in variations of color, shade and appearance.
4. CLI warrants the SunStone Pearl material only. CLI is not responsible for the cost of repair.
5. CLI will have ten (10) working days after written request from approved applicator receipt of a claim for breach of this warranty...
6. Incidental and consequential costs, including but not limited to, water replacement, chemicals, and loss of use of the pool are not covered.
7. This warranty shall not cover damages to the SunStone Pearl pool finish which have been abused physically...
8. Minor surface checking, "crazing", and/or cracks are not covered by this warranty.
9. Warranty is not valid unless this document is completed in full & signed and returned to CLI within thirty (30) days...
10. Disputes under this warranty will be decided by binding arbitration by the National Spa and Pool Institute (NSPI).

The only obligation of CLI under this warranty is to deliver new material in substitution for that which was found to be defective. No other cost or expense, direct, collateral or incidental may be asserted under this warranty and all such claims are hereby waived by the Pool Owner.

X \_\_\_\_\_
Homeowner

\_\_\_\_\_
Date

C.L. INDUSTRIES, INC.
Attention: Product Warranty
PO BOX 490180
Leesburg, FL 34749



## POOL WATER CHEMISTRY

It is necessary for the longevity of the **SunStone Pearl** Series finishes, and as a condition of this warranty, that the following chemical parameters are maintained:

CL	1.0 - 3.0 ppm
pH	7.4 - 7.6
Total Alkalinity (TA)	80 - 100 ppm
Calcium Hardness (CH)	200 - 400 ppm
Cyanuric Acid	less than 50 ppm
Sequest	12 ppm

In areas where calcium levels exceed normal parameters, alkalinity and pH adjustments are required. The initial fill water is the most important water that the pool will receive. The initial fill water must be tested, recorded and adjusted to the above parameters before it has an opportunity to affect the new **SunStone Pearl** Series finish.

The pool water must be maintained with the Langelier Saturation Index (LSI) 0.0 - + 0.3. This information is available through your local representative.

## WARRANTY CLAIM PROCEDURES

To initiate a warranty claim notify C.L. Industries, Inc. at P.O. Box 490180, Leesburg, FL 34749-0810. Prior to an inspection, C.L. Industries, Inc. must receive by certified mail a brief note describing the complaint and photocopies (do NOT send the originals) of the following:

- Warranty as completed at time of application.
- Original "return receipt" as completed at time of application.
- Copies of monthly (or more frequent) results of water chemistry analysis done by a commercial water chemical retailer.

Upon receipt of the above, C.L. Industries, Inc. will schedule an inspection. Any replacement material will be shipped as described in paragraph 5 of this warranty.

**C.L. Industries**

PO Box 490180 • Leesburg, FL 34749-0180  
800/333-2660 • [www.clindustries.com](http://www.clindustries.com)